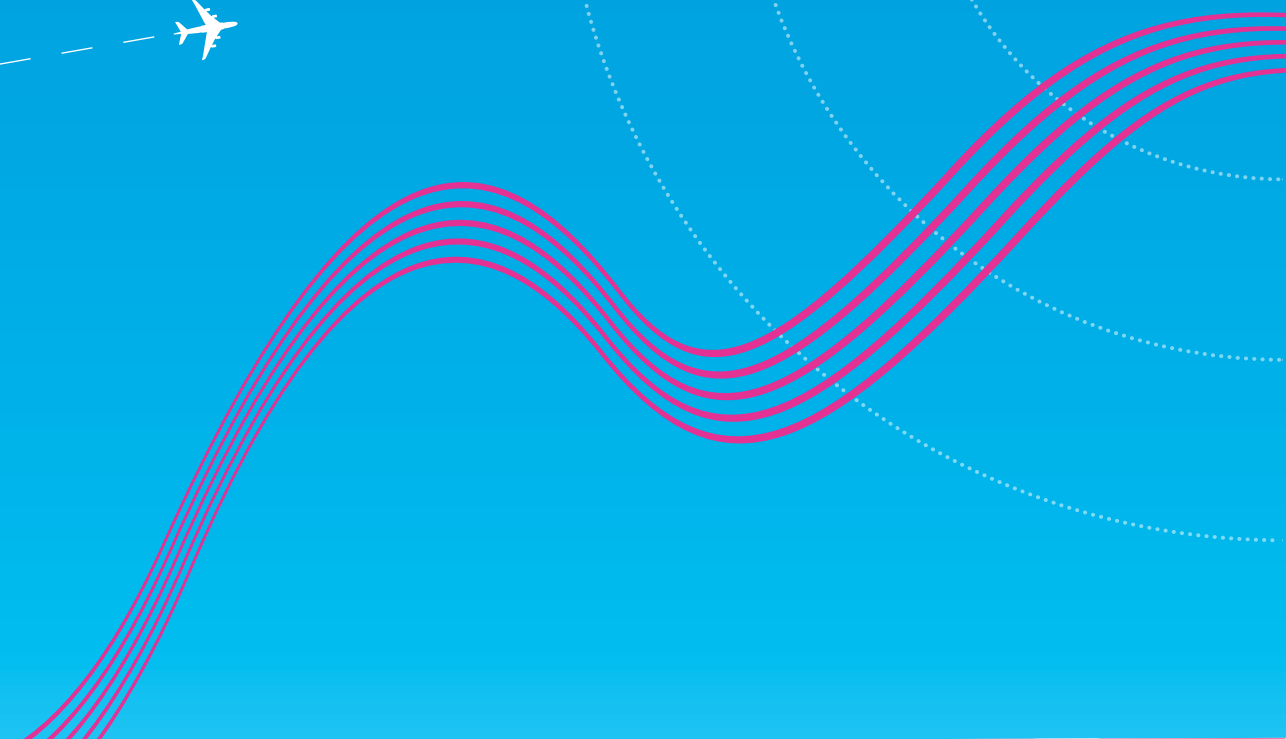


The countdown to 2020 has begun

The NATS Corporate
Responsibility Report
2014



2020



5

years plus into our corporate responsibility programme and we can report on some truly exceptional change

We're going all out to achieve our

4%

reduction in ATM CO₂ emissions by the end of 2014

3

Key things we've achieved over the last year:

- We met our regulatory airspace efficiency 3Di target for the second year running
- Deeper working with communities to understand noise issues and find solutions
- Implemented environmental and biodiversity management systems

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Our flight plan...

We're aiming to reduce our energy usage by a further 10% by the end of 2014.

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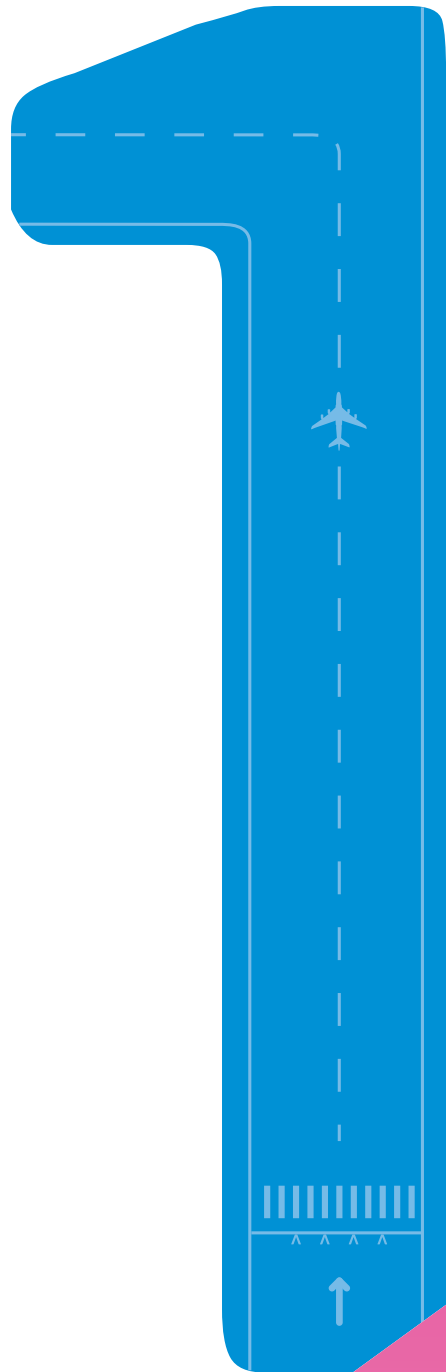
Best year yet in terms of

CO₂

reductions from air traffic and we've also made big savings in energy, water, and waste

Our flight plan...

We're aiming to reduce our energy usage by a further 10% by the end of 2014.



Overall goal: **global sustainable aviation.**

Our strategy: **reduce**

ATM CO₂ emissions

10% per year

The

We will keep striving towards our 2020 goal of reducing ATM CO₂ emissions by 10% on average per flight

Best year yet in terms of

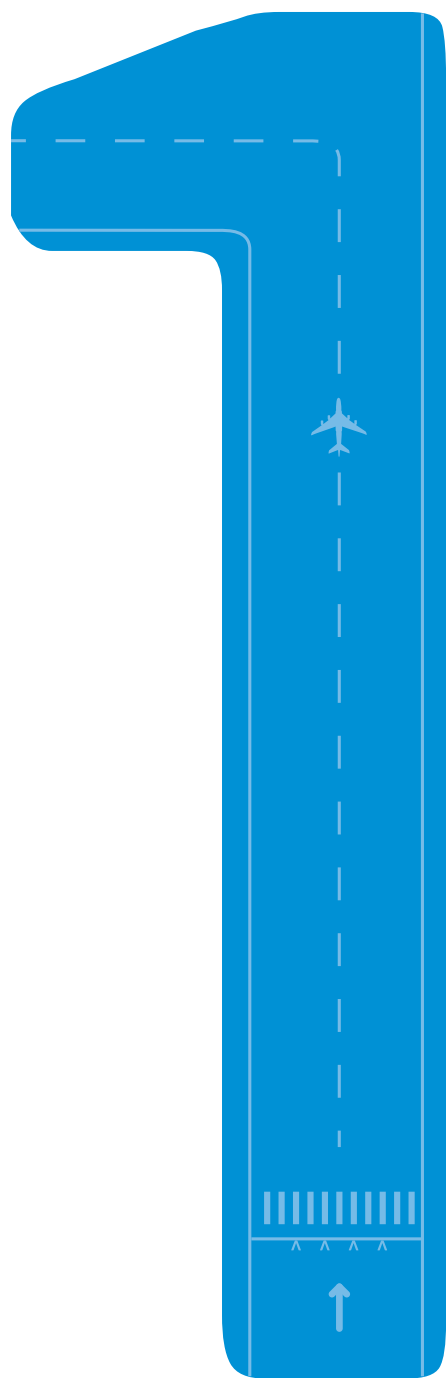
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Our flight plan...

We're aiming to reduce our energy usage by a further 10% by the end of 2014





Overall goal: **global sustainable aviation.**
Our strategy: **reducing ATM CO₂ emissions by 10% per flight by 2020.**

We will keep striving towards our 2020 goal of reducing ATM CO₂ emissions by 10% on average per flight

The countdown to 2020

Our programme continues to take a proactive stance on the environment.

This not only makes sense socially, economically and environmentally; in a world ever more aware of the dangers of climate change, it will also ensure the long-term sustainability of the aviation industry as a whole.

That's why we've put together a big plan for 2020 – one that will see us standing strong against tough targets and help us maintain our leadership on environmental issues in the air navigation industry.

Our flight plan...
We're aiming to reduce our energy usage by a further 10% by the end of 2014 (vs 2011)

The route here

In 2008 we created our environmental programme. **We called it Acting Responsibly.**

We became the first air traffic control company in the world to set targets on environmental performance, and since then we've made the environment part of our core business. We've engaged our employees so they understand the need for environmental efficiency in everything we do, and we've embedded environmental considerations into all of our programmes.

Our values

As responsible members of the aviation industry, we strive to reduce our environmental impact while continuing to deliver positive social and economic outcomes for society as a whole.

We do this by:

Collaborating with industry stakeholders. So that we can deliver new and innovative solutions.

Engaging our employees. Through training and awareness, to ensure environmental performance stays at the core of our business.

Delivering data on environmental performance. In a timely and relevant manner, so our staff can understand our impact as a company.

Working with our regulator. To be recognised internationally as delivering leading environmental solutions.

Building relationships with our suppliers. To ensure that our products and services are in line with our environmental aspirations.

Complying with relevant legal requirements. Preventing pollution and reducing environmental risk.

Continually improving. Ensuring we're driven by measurable targets and in partnership with industry-led initiatives and goals.

Fasten your seatbelts

We're in delivery mode and accelerating the pace as we head towards 2020 and our big goal of reducing CO₂ emissions by 10%.

We believe that we can achieve great things by innovating in sustainability across our business. We've set ourselves up well, and we've already delivered some exceptional change, but there is still more to be done and the countdown that began in 2008 continues.

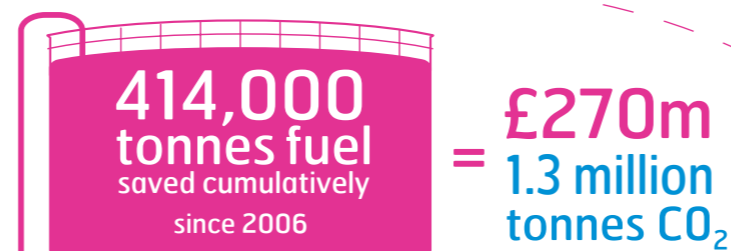
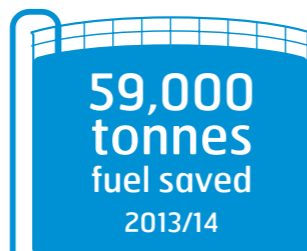
Check-in online

As part of our commitment to the environment, we've saved on paper and put more detail online. Why not take a look? www.nats.aero



Air Traffic Management

Working with industry partners and communities to reduce fuel burn, CO₂ emissions and noise impacts, we are driving towards a more sustainable future for aviation



Cumulatively enabled 1.3 million tonnes of CO₂ savings in our airspace



Enabled CO₂ and fuel savings 2013/14. Best year yet



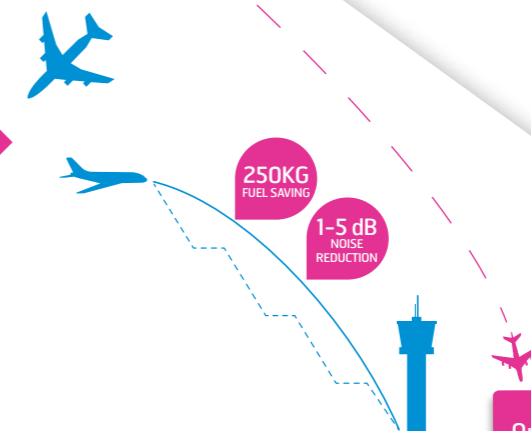
Met regulatory 3Di target for the second year running



Passed the half-way point. **Going all out** to achieve our 4% ATM CO₂ reduction target by the end of 2014



Working with local communities to find ways to **reduce noise**



NATS leading new collaborative action to **improve descent profiles** to reduce noise, fuel burn and CO₂ emissions



Awarded Sustainable Products and Services **Big Tick** for 3Di

Streaming aircraft better to reduce airborne holding we're reducing congestion around major airports, saving fuel and emissions

Our flight plan...

We will continue to help airlines to plan and fly their routes to avoid unnecessary fuel use and emissions

People and Community

We work in communities across the UK and beyond. NATS staff take great pride in building sustainable links in and around our workplaces



NATS Corporate Responsibility fund **donated £31k** in 2013/14 and **£161k** since 2008



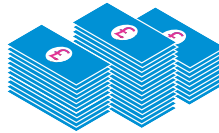
87% of staff have joined shopping discount platform **saving £254K** last year



Awarded Payroll Giving Silver Award 8% of staff made Give As You Earn donations to charity totalling **£126k** last year



Donated **£27k to Aerobility** last year, taking the total to **£180K**. Non-financial help and expertise from across the business also given



Teams and individuals have raised an **additional £60k** for their chosen charities



Celebrated **20 years** of our Swanwick Lakes Nature Reserve

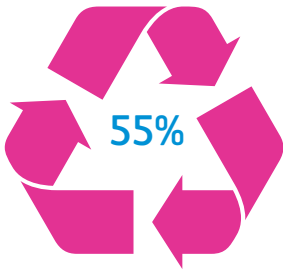


Our flight plan...

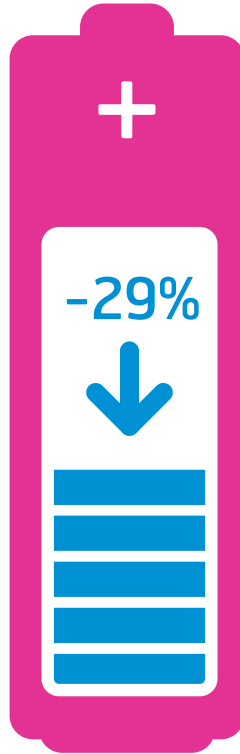
We are seeking to gain certification to the Biodiversity Benchmark in the coming year

Estate

By making smarter investments and seeking everyday efficiencies we are systematically reducing the impact of our activities on the environment



55% of our waste recycled.
41% went to 'waste to energy' plants



Energy usage - down 29% since 2008, enough to power 1800 family homes each year and saving NATS £3.3m annually in reduced costs



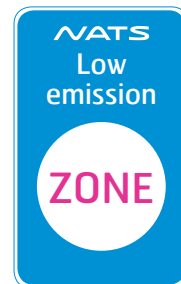
Water use – halved since 2006, saving 15 Olympic swimming pools a year – and almost 40 million litres



NATS UK now has an **environmental management system**, and we're working to gain certification this year



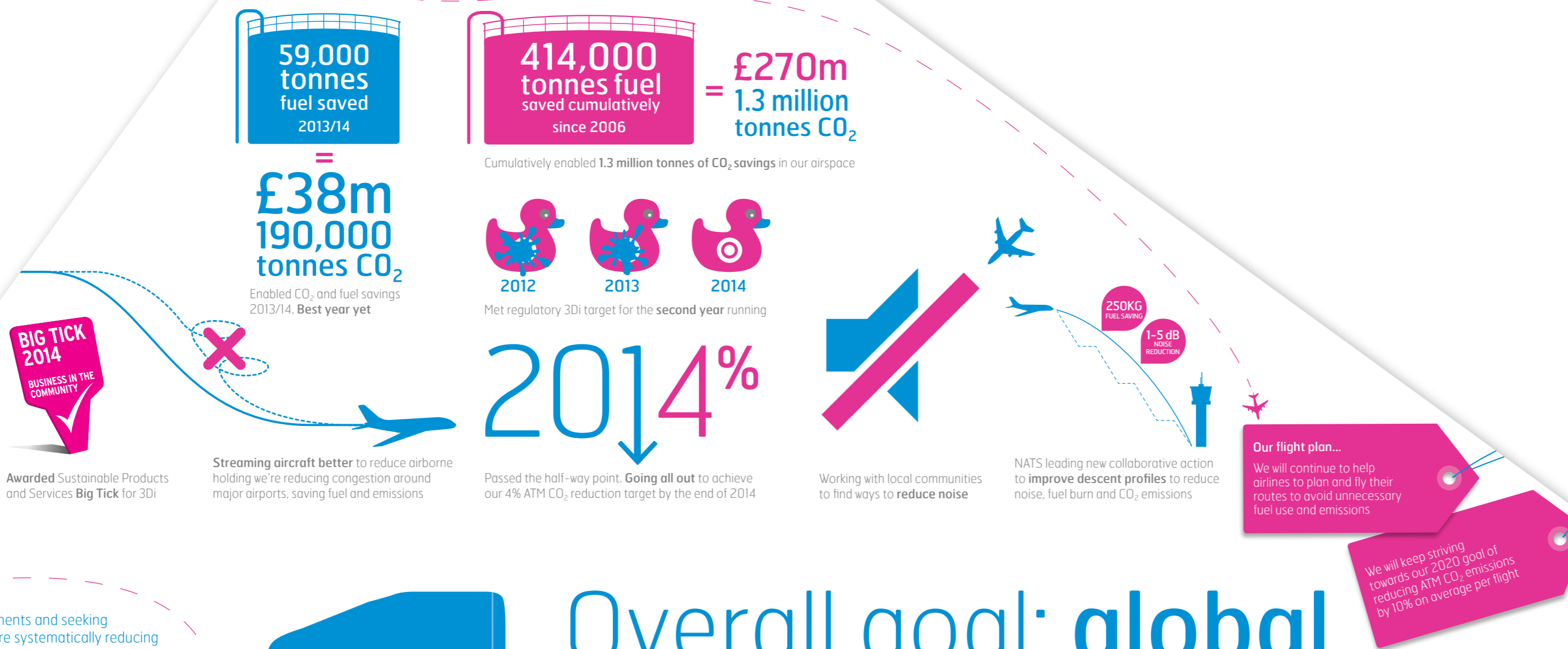
Only 4% of our waste went to landfill



350 staff taken part in **NATS low emissions car scheme**, driving down emissions and saving money

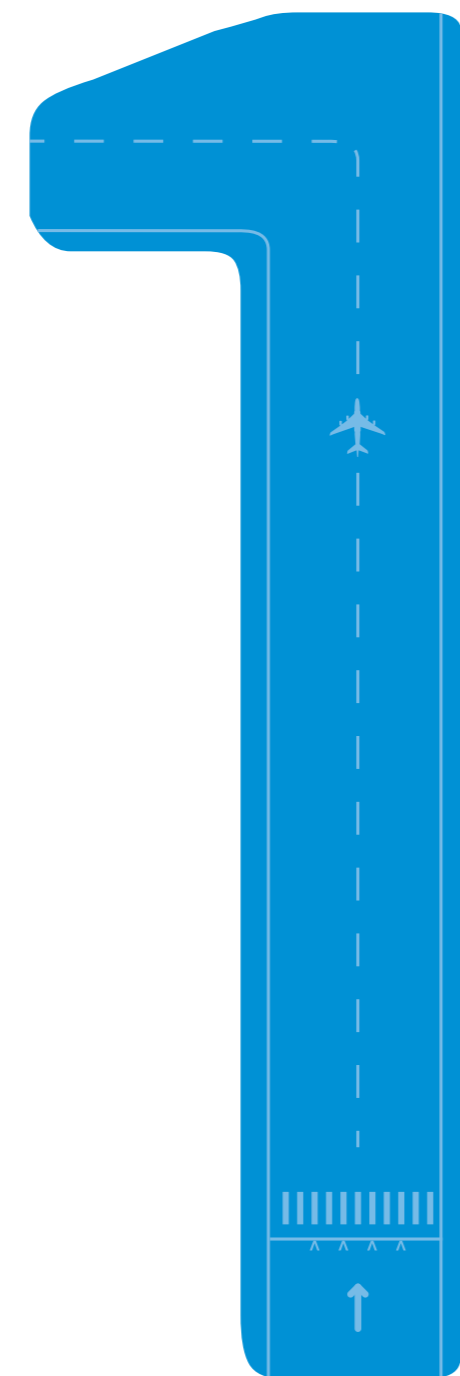
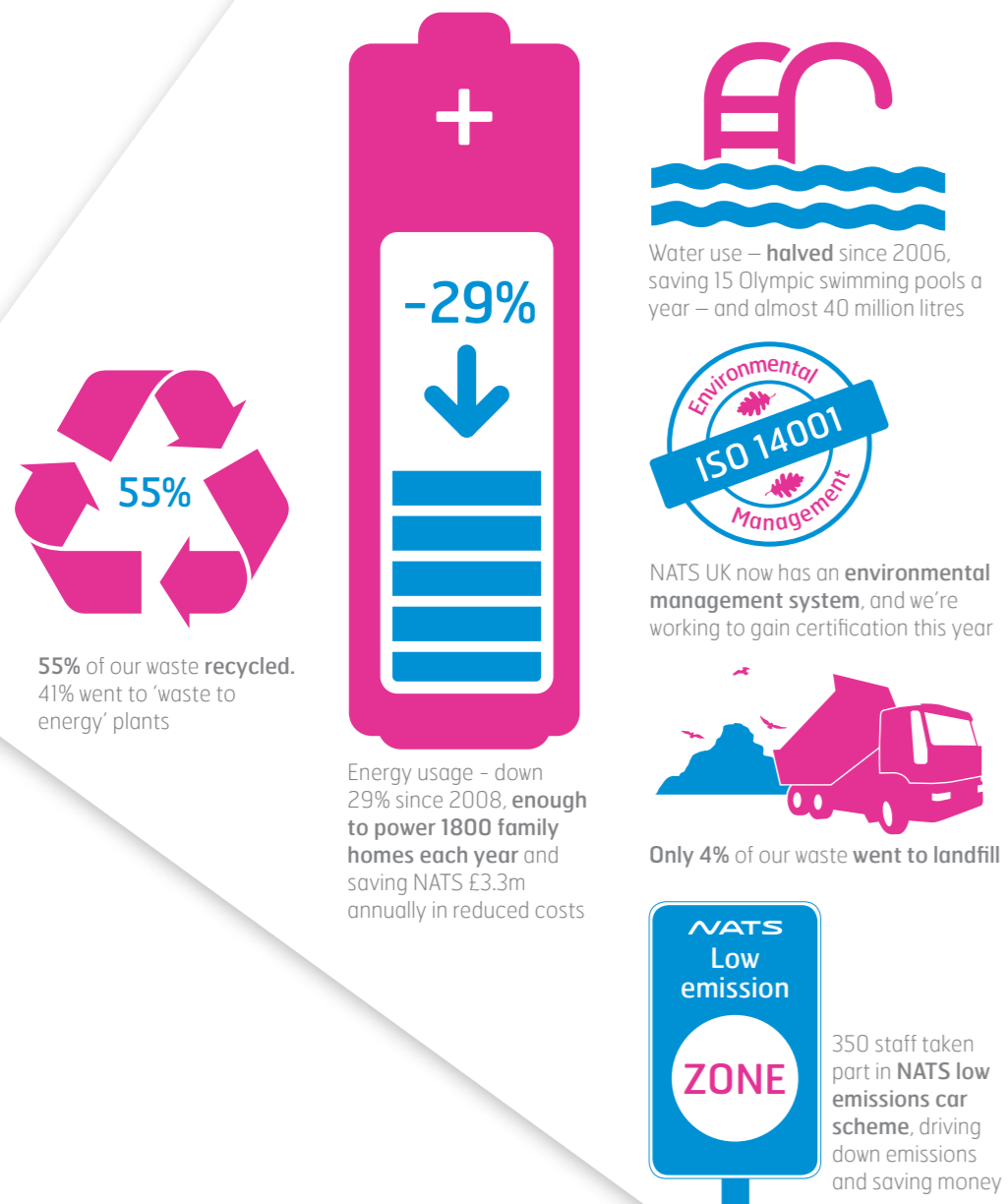
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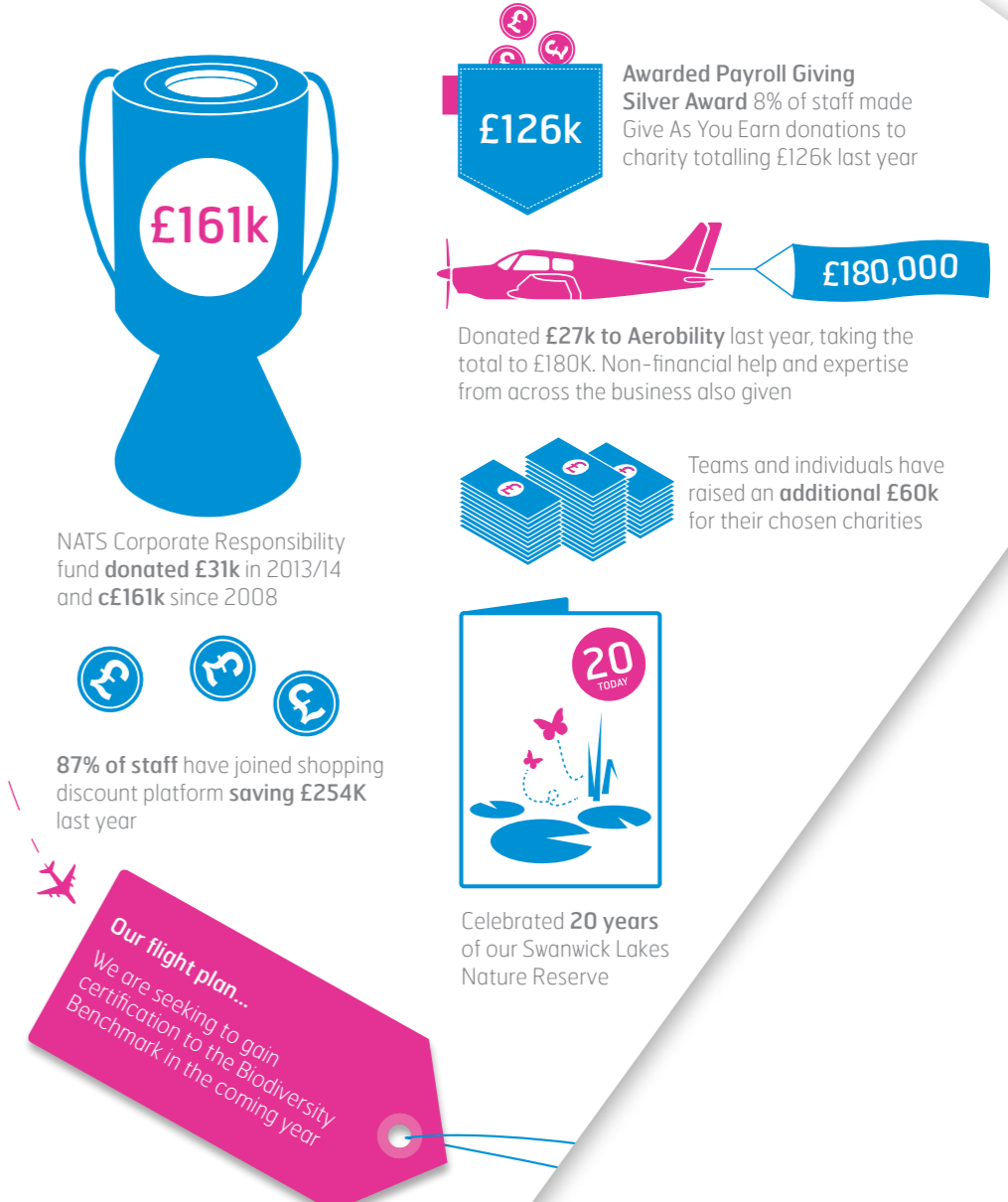
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