

Sharing knowledge and experience

Safety culture has been established in NATS for the past two decades and for more than 10 years we have worked closely with aviation stakeholders and other safety critical industries to conduct surveys that measure and improve safety culture. We constantly learn and evolve our practices based upon decades of managing the UK skies and working with customers internationally.

Find out more

If you would like to learn more about NATS approach to safety culture and the services we provide please contact:

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NATS

Safety Culture

The right safety culture uses positive values and beliefs to help people make the right decision when they need to.



A safety culture is an organisational culture that is motivated by having safety at its core.

In today's environment of high pressure and rapid change, it is important that people make the right decisions at the right time, balancing those pressures with operational demands and safety targets.

Organisations that are motivated by safety at their core and have clear alignment to business goals will demonstrate positive values when conducting their business. These organisations do not show symptoms of an immature safety culture, such as:

- A culture of blame and punitive action
- The acceptance of risk taking behaviour
- An abdication of responsibility - workforce not engaged with safety
- A culture of complacency and a feeling 'it can't happen here'
- A lack of co-operation on safety



Encouraging open and honest conversations about safety culture

The NATS Safety Culture Programme uses a methodology that consists of three services. This enables the quick and effective identification of the strengths and vulnerabilities within an organisation's safety culture. It uses valid and reliable standards to implement tailored improvement plans that have been used repeatedly to deliver improvements in NATS and its customers across many safety critical industries around the world:

- NATS Safety Culture Self Assessment
- NATS Diagnostic Survey which provides an in-depth look at attitudes and perceptions across your organisation. It is a highly streamlined process that provides cost-effective insight into safety culture across all occupational roles
- NATS Improvement Campaign which provides a tailored safety culture improvement plan based upon tried and tested methods from the NATS Safety Culture Toolkit

Enabling easy engagement

The Safety Culture Self Assessment can now be completed through a free and easy to use app which is available for individuals to use standalone or as a coordinated group activity with others in the organisation. On completion of the survey a free report will automatically be generated to provide a high level assessment of safety culture against the NATS standard.

The app is available as a free download for smartphones from the Apple and Android stores. Search for 'NATS Safety Culture'.

